

Sample 837 Scenarios

The sample scenarios are for test and education purposes. The information is test data and does not represent actual insurance carriers, employers, injured employees, or health care providers. The information may appear to be real or confidential information. However, this is done in order to ensure the test data passes validation edits.

TX 837 – Scenario 4

Request for Reconsideration / Additional Payment Made

Darlene Davidson is a single female, born 06/04/69. She lives at 5720 Green Drive in Arlington, TX 62309. Her telephone number is (703) 836-5527 and her social security number is 224-17-3272.

Darlene works at Bagels, Etc. located at 234 Main Street in Arlington, TX 62314. Bagel, Etc.'s telephone number is (703) 472-1462.

Bagels, Etc. is insured by WorkComp Insurance Company, covered under policy number 147643A472. WorkComp Insurance Company is located at 789 Airport Road in Dallas, TX 60606-1234. Their telephone number is (312) 555-1470 and their FEIN is 98-7654321.

- On 02/26/04 Darlene fell and fractured a rib on the job at Bagels, Etc.
- On 10/23/04 she went to Make Me Well Clinic for an impairment rating exam. She was examined by Dr. Robert Smudge, license MDD0432TX.
- On 10/23/04 Make Me Well Clinic submitted an original bill for services performed with the following charges:
 - DOS 10/23/04; 99456-WP; 1 unit; \$800.00
 - DOS 10/23/04; 99080-69; 1 unit; \$15.00
- On 11/05/04 WorkComp Insurance Company received the bill.
- On 12/11/04 WorkComp Insurance Company mailed payment to the provider in the amount of \$300.00:
 - \$300.00 paid using ARC W1 to indicate payment for 99456-WP
 - \$0.00 paid using ARC W1 and B15 for 99080-69.
- On 12/17/04 WorkComp Insurance Company sent a transaction to TWCC covering a reporting period of 12/10/04-12/17/04 that included the IC unique bill/invoice number 123456.

Scenario 4

- On 12/14/04 Make Me Well Clinic sent a Request for Reconsideration that included a copy of the original bill and an explanation for the request.
- On 12/17/04 WorkComp Insurance Company received the Request for Reconsideration from Make Me Well Clinic.
- On 1/08/05 WorkComp Insurance Company sent a total payment of \$500.33 to Make Me Well clinic.
 - \$500.00 supplemental payment for CPT code 99456-WP with ARC W3
 - \$.33 interest payment (included on the EOB)
- On 01/09/05 WorkComp Insurance Company sent a transaction to TWCC, covering a reporting period of 01/02/05-01/09/05 that included the IC unique bill/invoice number 456789 without indication of the \$.33 interest payment (the 837 does not support interest payment reporting).

WorkComp Insurance Company
789 Airport Road
Austin, TX 60606-1234

FORM HCFA-1500 (12-90)
FORM OWCP-1500 FORM RRB-1500